

# NEW STRAITS TIMES

ESTABLISHED 1845

## MEDICAL SERVICES

### *Some put their heart and soul into it*

**T**HE recent negative reports about medical practitioners in Malaysia must be of concern to many.

No doubt some may have had bad experiences with doctors. However, the whole profession shouldn't be blamed because of a few bad apples.

There are many medical practitioners who put their heart and soul into treating patients. This is a noble profession and there are many dedicated practitioners who do their best to provide quality healthcare to the people.

A few weeks ago, I was admitted to KPJ Klang Specialist Hospital for surgery, which was performed by Dr Vijayavel Vadiveloo, a gynaecologist and gynae-oncologist. I would like to thank the team at the hospital, especially Dr Vijayavel, for their attentive and superb medical care during my stay at the hospital.

They were polite, helpful and caring at all times. They made me feel comfortable. Thank you from the bottom of my heart.



**Doctors at KPJ Klang Specialist Hospital have good bedside manners.**

The second case was a few days ago when I went to Klinik Kesihatan at Bandar Botanic Klang for a medical check-up as per my employment requirement.

I was surprised to find the staff there helpful and kind. Despite being busy, they were patient, respectful and smiled at all times. This included the doctor, staff at the registration counter, the X-ray department, wellness clinic, eye

clinic and dental clinic.

I would like to thank Dr Menaga Munusamy and the team at Klinik Kesihatan Bandar Botanic.

I am proud to say that the medical service in our country has improved tremendously. Day by day, patients are getting more and more satisfactory treatment in both private and public hospitals.

**Vanitha Muthiah**, Klang, Selangor